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SUMMER EDITION

COLLEGE Crossings

THOUGHT FOR THE WEEK

If you've never experienced more than you can imagine, plant a garden. ~ Robert Brault



S.M.A.R.T. garden at Heintz Center

Photo Credits: Kristina Sukalski



MNSCU HAS A NEW CHANCELLOR

RCTC is happy to welcome Steven Rosenstone as the new chancellor of the Minnesota State Colleges and Universities. For more information about the new chancellor, go to: <http://www.mnscu.edu/media/newsreleases/current/article.php5?id=234>.

MARK YOUR CALENDAR FOR THE RETIREES' BREAKFAST

The semi-annual RCTC/RCC/RTC Retirees' Breakfast will take place on Thursday, August 25, 2011, beginning at 9:00 am at the Real Life Cooperative, 825 Essex Parkway N.W. (about a half mile north of 37th Street NW, just west of West River Parkway; or east on 55th St. NW, which turns south and becomes West River Parkway). A \$1.50 donation to cover the cost for coffee, donuts, juice and fruit will be appreciated. In addition to re-connecting with colleagues, President Don Supalla will present an update on what's happening on campus. Please RSVP to Arlouene Bothun at 282-1594 or albothun@hotmail.com by August 18 if you plan to attend.



THE IDEA HIVE
WE WANT YOUR IDEAS!

Go to
the Hive!

Action Taken!

Your great ideas are starting to be implemented! See what all-college committees have entered as "Status Updates" here:

<https://secure.rctc.edu/ideahive/browse-ideas/action-taken>



Photo Credit: Kristina Sukalski



COLLEGE RECEIVES SPECIAL GIFT

Members of the local Southern Sudanese community presented President Supalla with a special gift in appreciation for the College allowing the group to use the UCR Sports Center for a celebration of their country's new independence. The event included featured speakers, traditional music, dances and food from South Sudan and North Sudan, and the singing of the country's new national anthem under the country's new flag. The Republic of South Sudan is now the world's newest country, formed through a comprehensive peace agreement in 2005 allowing the southerners the right to vote for secession, which they did overwhelmingly in January.



~ Judy Kingsbury, Executive Assistant to the President

LIBRARY SESSIONS TO BE OFFERED

Beginning the third week of fall semester, librarians will offer ten 40-minute sessions designed to familiarize students with the library. Topics include library services, finding books/articles on the library website, finding books on the shelf, tour of the library. Please encourage your students to attend a session. We are happy to document attendance for extra credit or as a class requirement. We can also schedule an orientation for individual classes. We will continue to meet with classes for library instruction sessions aimed at a particular assignment. Our hope is that by offering the drop-in tours, students will be better prepared to focus on the research skills taught during these classes. Please contact Gwenn Neville or Diane Pollock for further information. Tours are scheduled as follows: Tues., Sept. 6 at 10:00 a.m.; Thurs., Sept. 8 at 1:00 p.m.; Mon., Sept. 12 at 3:00 p.m.; Wed., Sept. 14 at 11:00 a.m.; Tues., Sept. 20 at 2:00 p.m.; Thurs., Sept. 22 at 7:00 p.m.; Mon. Sept. 26 at 9:00 a.m.; Wed. Sept. 28 at 6:00 p.m.; Tues. Oct. 4 at 5:00 p.m. and Thurs., Oct. 6 at 10:00 a.m.

~ Gwenn Neville, Librarian

EMPLOYEE EMAIL SYSTEM UPGRADED

RCTC's employee email system was recently upgraded from Exchange 2007 to Exchange 2010, providing numerous benefits to the institution and end users. We are still in the process of moving mailboxes from the old server to the new server, with a target date of the end of September. For example, one critical reason for the move was to fully support Microsoft Office 2010, a project underway this summer in computer labs and employee workstations. Overall capacity of Exchange 2010 is also vastly improved, addressing issues with mailbox corruption and inconsistent behaviors for those with a large volume of email messages. While this feature helps improve performance system-wide, it also allows us to work with users regarding email management (clean-up, use of folders, etc.) to improve the experience for everyone. See page 4 to this article and learn a few significant feature differences that deserve mention.

~Suzy Finck, IT Department

DUPLICATING HOURS

Beginning Fall Semester

Monday through Thursday

7:30am to 5:00pm

Friday

7:30am to 4:00pm

PARADE SCHEDULE

Chatfield Western Days

Friday, August 12

Plainview Corn on the Cob Days

Sunday, August 21

BECOME A MENTOR OR ENCOURAGE STUDENTS TO FIND A MENTOR



RCTC is working with MentorNet, a free online mentoring program, to help students connect with established professionals in their fields. All it takes is 15 minutes a week to build a one-on-one relationship. Any questions, please contact J.T. Goh in the UCR Comprehensive Learning Center (AT 306) or e-mail jooitow.goh@roch.edu. Sign up now at

<http://www.mentornet.net/protege>



...SUPALLA'S SCRIBBLINGS

On Monday, a series of media reports helped welcome Steven Rosenstone as MnSCU's new chancellor. But even before he began his official duties, he had already logged more than 4,000 miles and visited 24 colleges and universities (including RCTC). "I am inspired by the remarkable faculty and staff at our colleges and universities and by their commitment to serving students and their communities," he said. "I want each of the 31 state colleges and universities to be known for producing graduates who not only are prepared for work, but who are stunningly creative, innovative, resourceful and able to apply knowledge to unforeseen problems. Graduates must be prepared to expect the unexpected, embrace change, be comfortable with ambiguity, have a deep appreciation for diverse cultures and communicate effectively by 21st Century standards." [See "soft skill" item below.] Expect Dr. Rosenstone to be making a visit to University Center Rochester to meet with students, staff and community representatives sometime during the upcoming academic year.

Increasingly businesses take into account soft skills (personal attributes that enhance interactions between people and job performance) when hiring someone. This has become very apparent in recent discussions of the Rochester Area Chamber of Commerce's Workforce 2020 Coalition. The following list of soft skills that should be considered when thinking about your own abilities, serving on a search committee or taught to students surfaced in a recent article, "Soft Skills No One Should Go Without," by Frank DeGregorio for SooNews.

- | | | |
|-----------------|----------------------|------------------------|
| Work Ethic | Positive Energy | Communication |
| Time Management | Problem Solving | Team Player |
| Self-Confidence | Learn from Criticism | Adaptability |
| | | Working Under Pressure |

DID YOU KNOW...

- When it comes to resiliency in the face of natural disasters or economic crisis, Rochester, Minnesota, is the top city in the United States, as per a study by researchers at the University of New York – Buffalo. Researchers created a Resilience Capacity Index which ranks 361 major U.S. metropolitan areas in 12 categories such as poverty levels, voter participation and percentage of home ownership to measure a city's capacity to bounce back from a community-wide crisis. The other top ten most resilient cities include (in rank order): Bismarck, ND; Minneapolis-St. Paul; Barnstable, Mass.; Dubuque, Iowa; Cedar Rapids, Iowa; Appleton, Wis.; Boulder, Colo.; Worcester, Mass.; and Washington, D.C. The Midwest seems like a pretty good place to be!
- RCTC once again hosted Rochester's annual Relay for Life that raised more than \$150,000 for cancer research. Part of a note I received from the American Cancer Society's Ross Messick following the event stated...It is difficult to truly express my gratitude to you for the high level of commitment and support we experienced from your team at RCTC, from the top down. We talked briefly about customer service when we visited at the event, but I want to echo what I said. Mona, Roman and Donny approached us on Friday morning with the hard facts and suggestion to move indoors. All day long your line staff, who were helping us make the move into the Field House, kept asking "What else do you need?" Donny and Roman were ahead of the game, even before the event day, anticipating things on our behalf. Your new security chief, Luke, met with us a week before the Relay to review some of the issues related to closing parts of the campus and parking, and had the same "whatever you need" attitude. Your concessionaire, Lancer, listened and addressed our needs for longer food service hours and different selection of items. They, too, responded with the same "can do" when the event shifted indoors. Their Regional Director, Peter Virnig, was on site, cooking and working the cash register. Thank you for making our experience at RCTC so positive. Bravo to all!
- The Instructional Technology Council, an affiliate council of the American Association of Community Colleges, attributes the surge in online enrollments to a number of factors – the economy, new programs and increased interest in hybrid courses. Whatever the reasons, researchers say e-learning, once a fringe benefit for college students, is a staple of course catalogs everywhere. In a recent survey of distance learning educators at 400 institutions they found:
 - Demand for online learning at community colleges continues to grow at an accelerated clip.
 - The gap between distance learning and face-to-face completion rates has narrowed significantly.
 - Virtual student services and expanded technology support are priorities on most campuses.

As we welcome the System's fourth chancellor, we say good-bye to retiring Chancellor James McCormick. In 2001, incoming Chancellor McCormick promised he would stay on the job for at least three years. Many associated with the new, still unwieldy system, thought Minnesota would be extremely lucky if we could get five years of Jim McCormick's seasoned, stabilizing leadership. And, lucky we were! After a decade on the job, Chancellor McCormick has melded the three previous systems – universities, community colleges and technical colleges – into one of the country's largest and most efficient higher education systems. He ushered in administrative order, reorganization, clear objectives and a culture of accountability. Chancellor McCormick made himself the system's most unifying point person. He visited every one of MnSCU's 53 campuses numerous times, met individually with every legislator, courted philanthropic donors, stayed connected with trustees and welcomed visits with the press. "One of Jim's core competencies is building personal relationships," said MnSCU Board Chair Scott Thiss. McCormick made friends easily and wowed them with integrity, hard work, dogged determination, Energizer Bunny energy and passionate advocacy for higher education. Chancellor McCormick's accomplishments are many, but none more important than, as one observer noted, "On his watch, MnSCU grew up." We'll miss his leadership and seeing Jim and wife Maryan at our Equine Science final exams. I thank them both for their service to Minnesota and wish them well in their much-deserved retirement adventure.

~ Don

CONDOLENCES

It is with deep sorrow that we announce the passing away of former employee, Genevieve "Jean" Proper, on Wednesday, August 3, 2011 at Golden Living Center East in Rochester due to complications of diabetes. Memorials can be sent to the Salvation Army or to the Mayo Foundation for heart research. Our thoughts and prayers are with Jean's family.

NEW MINUTES ADDED TO WEB

<http://www.rctc.edu/intra/pdfs/AFSCME2011-May.pdf>

~Judy Kingsbury, Executive Assistant to the President

IT ARTICLE (CONTINUED FROM PAGE 2...)

Outlook Web App

The most noticeable improvement for end users is the Web Access interface. Exchange 2010 and Microsoft Outlook Web App (former Outlook Web Access) delivers a rich, familiar web-based email experience that is more fully featured and will give the same experience with any of the major web browsers, including Internet Explorer, Firefox, Safari and Chrome, allows you to work and collaborate no matter where you are. Outlook Web App now allows users to share calendars with people inside and outside the organization. They can view multiple calendars side by side in Outlook Web App and use the Scheduling Assistant to schedule meetings with people inside and outside the organization.

To find out more about additional new features in Outlook Web App go to this link: <http://www.microsoft.com/exchange/en-us/outlook-web-app.aspx>. The URL link to access Exchange Web Apps from a browser is still the same: <https://owa.roch.edu/owa>

Outlook 2010 for Windows

- Expanded Ribbon - In Outlook 2010, the ribbon has replaced the former menus in the main Outlook window. In addition, the ribbon can be customized to include custom tabs that you can personalize to better match your work style.
- Viewing Messages in Conversations - When a message contains all the previous messages in the Conversation, you can click Clean Up to eliminate the other redundant messages. For example, as people reply to a Conversation, the response is at the top and the previous messages in the Conversation are below. Instead of reviewing each message, keep only the most recent that includes the whole Conversation.
- Quick Steps - Turn commands and procedures that you use most often into one click. You can customize the default Quick Steps, and create your own buttons that combine your frequent actions. The Quick Steps gallery includes buttons for one-click file and flag, sending messages to your team, and other popular commands.
- MailTips - Outlook 2010 includes MailTips, which help you avoid common, but potentially costly or embarrassing mistakes.
- Include screen shot - Sharing what you see on your screen is easy with the new Include screen shot command. Select all or any part of your computer screen and include a snapshot of it in a message.

For additional features and information, please go to this link: <http://office.microsoft.com/en-us/outlook-help/what-s-new-in-microsoft-outlook-2010-HA010354412.aspx>

Outlook 2011 for MAC

What's New in Microsoft Office for Mac -Outlook 2011: go to this link: <http://www.microsoft.com/mac/outlook/whats-new>

Training, Guides, Video's and Help

There are also video's, guides, training, and help at this link. <http://office.microsoft.com/en-us/>

Smartphone and Computer at Home

Smartphones and computers at home will use owa.roch.edu to connect.

Microsoft Office 2010

What's new in Office 2010 and features go to this link: <http://office.microsoft.com/en-us/products/office-2010-features-and-benefits-HA101812297.aspx>

Additional Questions and Help

Please contact the TSC Help Desk at 536-5555 or email: tech.help@rctc.edu, if you need additional help or assistance.