Baldrige Banterings

Last Friday, January 28, Laura Tacheny, Tammy Lee, Don Supalla, Judy Harris, Dave Weber, and Don Baldus attended the Year 1999 Quality Awards Banquet put on by Minnesota Council for Quality (MCQ). Minnesota organizations that received MCQ awards were recognized at one of four levels of quality: bronze, silver, gold, or crystal. Sunny Fresh Foods (Monticello) and BI (Minneapolis) were also awarded their Malcolm Baldrige National Quality Awards. All companies receiving awards had display booths where conference participants could gather to share ideas. RCTC received two plaques: one for participating in the MCQ assessment process and the other for participation in the Baldrige Express. The University of Minnesota at Duluth and RCTC were the only two educational institutions that received awards.

On Monday, February 1, Dave Weber and Don Baldus presented to the Rochester Area Council for Quality at their monthly breakfast. The breakfast forum gives local organizations an opportunity to share quality ideas and practices. Dave and Don summarized our quality journey and highlighted the steps yet to come.

Congratulations to the Human Relations Department at RCTC for their diligent efforts to identify and document their processes.

New music concert!

Come hear RCTC electronic musicians and other area composers at a concert sponsored by the American Composers Forum of Southern Minnesota and the RCTC Music Department. You’ll hear and see live musicians, real-time use of computer, synthesizers, sequencers, electronic drums, samplers, traditional instruments and homemade instruments, as well as computer-projected images and art.

Monday Evening, February 14th
Hill Theatre-RCTC
Free Admission
6:00 — Student Works
7:00 — ACF Concert
8:30 — Composers Panel
8:45 — Reception for AFC and Student Composers
COME AND GET IT!
Taher, Inc.

REGULAR HOURS
DINING ROOM - UCR Commons
HEINTZ CENTER SNACK BAR - Heintz Ctr.
Mondays - Fridays: 7:30 a.m. to 1:30 p.m.

UCR Dining Room
Monday
Sirloin tips/mushrooms/noodles, veggie, roll
Manicotti/marinara sauce, veggie, bread
Turkey vegetable soup

Tuesday
Pork chops, roasted potatoes, veggie, roll
Philly beef/Swiss, fries, 20 oz. soda
Navy bean soup

Wednesday
Polish sausage/sauerkraut, potatoes, roll
Cheese or chicken quesadilla/sour cream/salsa
Wild rice and mushroom soup

Thursday
Chicken parmesan/noodles, veggie, bread
Cream of chicken soup

Friday
Soup and salad bar

Heintz Center Snack Bar
Monday
Shoestring potato casserole, veggie, bread
Potato cheese soup

Tuesday
Chicken parmesan/spaghetti, veggie, roll
Chicken wild rice soup

Wednesday
Mushroom/Swiss burger, fries, 20 oz. soda
Broccoli cheese soup

Thursday
Meatloaf, mashed potatoes, veggie, roll
Beef noodle soup

Friday
Chicken strips, fries, 20 oz. beverage
Corn chowder

Weekly funny...
"I'm sorry. Sir, but white shorts and black socks and shoes just doesn't cut it on this beach. I'll have to ask you to leave."

Ten reasons to choose RCTC Chiropractic Clinic
1. A friendly doctor and students that will listen and care.
2. You will be treated as an individual
3. Convenient location Suite C211 Heintz Center
4. Dr. Maness utilizes a variety of chiropractic adjusting techniques to best suit your needs.
5. Massage and other various therapies available
6. We can assist with headaches and migraines
7. We are able to treat various conditions
8. Emergency care available
9. X-rays taken only if necessary.

Call today to set up an appointment 529-2736. Our hours are Monday through Thursday from 3:00-7:00 p.m. The Clinic is located at Heintz Center in room C-211.

Thank you
Thanks to all of you for the wonderful fruit basket as well as your thoughts and prayers for my successful heart surgery. Please accept my heartfelt gratitude. Each day I improve and I look forward to getting back to work alongside all of you!
— Fondly, Judy Bird

Thought for the week...
I love deadlines. I like the whooshing sound they make as they fly by.
— Douglas Adams
Supalla’s Scribblings

“What a show!…Class act!…Marvelous!” These were just a few of the compliments that Shirley Wilson received after testifying before the Senate Higher Education Budget Committee on the second day of the session. MnSCU and the University of Minnesota each had one hour to share “what’s right with higher education” during the Committee’s first meeting of the session. MnSCU selected RCTC’s Chiropractic Tech program, along with an update on the Minneapolis CTC’s Urban Teacher Training Program and the UPS “Earn and Learn” Program, because it’s the only program of its kind in the country with a live chiropractic clinic. Joining Shirley was instructor Peggy Benson and two students, Sara Dissing and Kirstin Burton. While Shirley explained the program and answered Senator’s questions, the students “loosened up” Senators Cal Larson and Steve Murphy. The skill demonstrations caught lots of media attention and a recommendation from Committee Chairman Senator Stumpf that the students head over to the House and loosen up some of the Representatives before the bonding bill debate. A great time was had by all…and Shirley agreed to make “House” calls. I was very pleased to introduce Shirley to the Committee and very proud of RCTC’s presentation. Want to join me, Shirley, when the debate heats up?

Thanks to the 14 Heintz Center faculty and staff program representatives who opened up their classrooms to 150 eighth-grade students from Friedell Middle School. Frank Siebenaler, a vocational teacher from Friedell approached Jay Lee with his vision to introduce middle school students to the education and training opportunities available at Heintz Center. I heard the mini-career day, with hands-on learning experiences for the participants, was a great success. According to Frank, he realized the impact this day had on students when he started visiting with parents during conferences that were scheduled after the event. Parents were impressed by the number of times sons or daughters enthusiastically referred back to things they did or saw during the mini-career day. Thanks to all who helped make the day a great success. Which middle school do we invite next?

The RCTC football team got full-page coverage in the latest issue of JUCO REVIEW, the official NJCAA magazine. The article recapped the team’s great Pepsi-Cola Bowl game. Have you checked out the great play of our men’s and women’s basketball teams? Anne Green and Brian LaPlante have their teams playing some terrific ball. The season’s winding down and you don’t want to miss a chance to see these talented players in action.

Laura Tacheney, Don Baldus, Paula Theisen, Brian Zmolek, Judy Harris, and Dave Weber joined me at the Minnesota Council for Quality’s 1999 Awards Celebration. Last Friday evening, RCTC was recognized with a beautiful plaque and etched crystal for our participation in both the Baldrige Express and the Minnesota Assessment Process. RCTC and University of Minnesota Duluth were the only higher education institutions recognized. Paula, Brian, and Dave were thanked for their contributions as MCQ Examiners. I was very proud of our booth, quality accomplishments, and staff contributions that are helping make Minnesota and RCTC a better place to live, work, and learn.

The Minnesota Department of Revenue is requesting that MnSCU institutions encourage our students to e-file their tax returns. The Minnesota e-file project is a benefit to students who participate. It ensures the quickest turnaround time for income tax refunds and offers free Internet filing for taxpayers that file a 1040EZ or have federal adjusted gross income less than $20,000 in the 1999 tax year. Watch for more information during E-week, scheduled February 21-25, when the Department of Revenue will have full media coverage drawing attention to electronic filing. The Department believes that once students file electronically, they may never consider filing another paper tax return.

In the latest edition of the Northland CTC “Employee Pioneer” President Gunderson reiterates some suggestions made by Bernie Steffen at an all-staff in-service. Because I believe the suggestions are appropriate for many organizations and all consolidated colleges, I’ve reprinted Mr. Steffen’s ideas as they appeared in the newsletter. Bernie states: “If we are going to jointly promote the institution, we need to stop doing some things:

1. Stop being thin-skinned and start rolling with the punches.
2. Stop questioning motives of others and start forming understanding alliances.
3. Stop emphasizing history and start concentrating on future.
4. Stop thinking in selfish group or individual terms and start emphasizing joint goals.
5. Stop emphasizing process over results and start celebrating institutional progress.
6. Stop feeling sorry for ourselves and start thinking “important and fun!”

Let’s keep having FUN!

—Don
RCTC to host VICA

RCTC is proud to be hosting the Vocational Clubs of America (VICA) this Thursday, February 10th at UCR-Heintz Center. Approximately 100 students from area high schools including: Red Wing, Lake City, Albert Lea, Austin, Mayo, John Marshall, and Century will be competing for an opportunity to win a trip to state and ultimately nationals.

RCTC staff and faculty in the areas of CAD, auto mechanics, carpentry, machining, and nursing assistant will be working closely with these students in their areas of interest. What a great way for area high school students to visit our campus, experience - first hand - our equipment and technology as well as spend some quality time with our skilled instructors! Please welcome these students and their faculty advisors! A big thank you to all the RCTC faculty and staff who support this event!

TeachNet class offerings

Intro to Powerpoint (Class limit - 10)
Thursday, February 24th from 2-4 PM in SH203
The following topics will be covered in class:
1. AutoContent Wizards, Templates, Blank Presentation options
2. Background Designs
3. Importing text, graphics, and other files
4. Adding, deleting and reordering slides
5. Using the slideshow
6. Adding Animation and Transitions
7. Display and save options

TeachNet Web Development 2 InServices (Class limit - 10)
Thursday, February 17th from 3-5PM in SH204
Wednesday, February 23rd from 3-5 PM in SH204
Ready to move ahead with your web page?! Web Development 2 will teach you how to expand and edit your web page, add links, and more.

For more information: sarah.prigge@roch.edu or ext. 2924.
Eating Disorders Seminar
Details have now been arranged for RCTC’s 3rd annual seminar on Eating Disorders to be held on Wednesday, February 16, from 9:00a.m - 3:00p.m. On that day students, staff, faculty and classes are invited to attend any 50 minute information session of their choosing in CF 206-208; the first session begins at 9:00a.m. and it is repeated at 10:00a.m., 11:00a.m. and 12:00p.m. At each session a video, “Eating Disorders: Journeys of Self-Discovery and Recovery”, will be shown. Afterwards an open question/answer format will be facilitated by Deb Esch, Rochester area Licensed Psychologist, who specializes her practice in this area. From 1:30 - 3:00p.m, in the Counseling Center, Ms. Esch and RCTC counselors will provide anonymous free individual screenings. The seminar is being co-sponsored by Health Services and Counseling.

Check out the new displays!
Take a few minutes to observe the Retail Merchandising Visual Merchandising students’ new displays and the retailers represented.

Evenson’s Hallmark - Library glass case
The Buckel - Bookstore window
Target - Tunnel window
American Eagle - EH206 window
Face the Music - 4th floor Commons

Coffeehouse Concert
Wednesday, February 9
Quiet Lounge
11:00a.m. - 1:00p.m.

Mark Diedrich,
Minnesota Singer/songwriter in Concert

He has been a regular at the Open Table and Food for Thought Coffeehouses. He is also a favored performer at the Canadian Honker Restaurant where he is playing monthly indefinitely. Mark combines solid vocals, with precise guitar playing and bouncy harmonica solos. He has a large catalog of original songs, as well as a list of his favorite renditions of songs by Neil Young, Bob Dylan, Jimmy Webb, Crosby Stills and Nash, etc.

Coffee, punch and hot chocolate with treats will be served. Be sure to stop by and enjoy!

Student Life news
Open Mic: CAB plans to being the series on Thursday, February 10 from 11:30a.m. - 12:30p.m. in the South Room. Staff are invited to share their expertise and talent. Present information, entertain with song and dance, read a poem, tell some jokes, present travel logs, or share any other topic with the audience. Each presenter will have ten minutes. The topic should be in good taste, no inflammatory topics allowed. The moderator will have the right to stop the presentation at any time. Stop by and listen to the presenters while you enjoy your lunch.

Student Life Open House: The Student Life Office invites you to an Open House on Monday, February 14. It’s our way of saying thank you to all who help us with our events. It’s also a great way to visit with students. It will be at the Heintz Center Commons from 10:00-11:30a.m. and in the Charter Room from 11:30a.m. - 1:00p.m.

Ochs Inc.
Mike Casey from Ochs Inc. will be on campus Wednesday, February 16 and Thursday, February 17, 2000. Ochs Inc. administers the state’s group insurance plans for group life, disability and accidental insurance. Mike will be available the following times/locations:

Wednesday, February 16
1:00 – 3:00 p.m.
Heintz Center – C125

Thursday, February 17
9:00-12:00 and 1:00-3:00 p.m.
UCR Main Campus – CF103

Employees may “drop in” to talk with Mike or call Jennifer in the HR office (285-7125) to schedule an appointment.

DCR Changes
Attached to the Crossings is important information on Defined Contribution Retirement (DCR) Plan changes coming July 1, 2000. The DCR Plan covers employees currently participating in IRAP (Individual Retirement Account Plan) and Supplemental Retirement Plan (SRP).
RCTC staffing update

Administrative
- **Dean of Health Sciences (MnSCU Administrator).** Position posted/ nationally advertised (1/21/00 Chronicle of Higher Education).
- **Director of Nursing (MnSCU Administrator).** Position posted/nationally advertised (1/21/00 Chronicle of Higher Education). Brochure attached to this issue of Crossings.

Unclassified Professional/Supervisory
- **MnSCU Program Director 1 – Student Services Option (YFU Coordinator) (unclassified part-time MAPE).** Position being posted internally.
- **MnSCU Program Director 2 – Cont. Educ. Option (Project Coordinator/Health Consortium).** (full-time grant-funded). Position has been posted/advertised.
- **MnSCU Program Director 1 – College Recruiter Option** (full-time unclassified MAPE). Position being posted/advertised.
- **Customer Training Representative** (full-time unclassified MAPE). Position being posted.
- **MnSCU Program Director 2 – Cont. Educ. Option (Nursing and allied Health Coordinator).** (part-time .75 FTE unclassified MAPE). Position being posted.

Faculty
- **Network Specialist Instructor** (UTCE – full-time for Spring Semester). Dave Stephenson has been appointed.

MAPE
- **ITS2 (3 positions) (TeachNet Grant).** (UFT temporary). Media Developers for TeachNet. No appointment made to Instructional Designer position/posting cancelled. Tim Hofmeister has been appointed to WWW Manager position. Guy Hamernik has been appointed to Video/Graphics Producer position.

Classified AFSCME
- **General Maintenance Workers** (Intermittents). Applications accepted ongoing.
- **Student Services Assistant Senior** (UFT). Tutor and Testing Services Coordinator. Leslie Haack has been appointed.
- **Customer Service Specialist – Academic Affairs (Dental Clinic) Work Area** (unlimited part-time). Position being posted.
- **Office and Administrative Specialist – Student Affairs (Health Service) Work Area** (seasonal part-time). Position being posted.

For information on any of the above openings, contact the Human Resources Office at x3131.

2000 Visiting Scholar Series


Bly’s lasting fame may be as the most influential voice of the men’s movement, currently a hot topic in bookstores and the media. He was perhaps the most highly visible writer among anti-Vietnam War protesters, yet will be remembered first and foremost as a poet. He has probably inspired more young poets than any other American poet in the second half of the last century. Bly’s work is bold and vivid, refreshingly open and readable.

Come and hear Robert Bly teach and inspire as he discusses his work with Marion Woodman, *The Maiden King: The Reunion of Masculine and Feminine*, as well as share with us his other works both past and current.

**Wednesday, February 23, 2000**
9:00 a.m. – Hill Theater, UCR Campus
7:00 p.m. – Rochester Public Library

The Visiting Scholar series is co-sponsored by:
- GRAUC
- RCTC
- RCTC Foundation
- University of Minnesota Rochester
- Winona State University – Rochester Center
- RCTC Student Senate & SPICE