Baldrige Banterings
Check out the “Special Edition Baldrige Banterings” that was distributed during Staff Development Day on Friday, April 13. Although several authors contributed to the Special Edition, it was left to Jenee McGurren (with assistance from Michelle Messenger) to pull it all together and in a timely fashion. Thank you Jenee and Michelle for the many hours you put in to make Special Edition Baldrige Banterings special. Also thanks to Grandma Peak for all of her work on the Staff Development program. Don Supalla, Dave Weber, Tammy Lee, and Anne Niccolai presented “Building Strength on Strength” at one of the sessions during the recent NCA convention in Chicago. Our quality approach, which was the focus of this presentation, continues to draw interest from many member institutions. The NCA has been a staunch supporter or our efforts since our approach to re-accreditation closely models their own quality initiative program (AQIP.) Both models stress continuous improvement versus the more traditional episodic NCA accreditation models.

Business Office deadlines
Requisitions or requests entered into PCS for the purchasing of supplies, equipment, payments to speakers/consultants, repairs etc. must be in the appropriate Purchasing Dept. IE June Meitzner GL107 or Mary Long HB100B no later than May 11, 2001. Requisitions for the use of a local purchase order (over the counter purchase) can be used up to and including June 8, 2001. All travel expense reports for travel done from July 1, 2000 thru and including June 30, 2001 must be in the Business Office on or before July 6, 2001. Purchasing questions or budget questions can be directed to June Meitzner X-7213 and/or Mary Long X-3132. Travel questions can be directed to Carol Naatz X-2880. Personal Investors Services distributes TIAA-CREF Mutual Funds.

Maxine Hong Kingston to Appear
On Monday, April 30, Maxine Hong Kingston, author and educator, will appear on campus to lecture on her book, The Woman Warrior: Memoirs of a Girlhood Among Ghosts. She will speak at 11:00 a.m. and 7:00 p.m. Both appearances will be in the UCR Hill Theater. Ms. Kingston won the National Book Critics Award for The Woman Warrior, a bestseller. Kingston’s second book, China Men, won a National Book Award. Both books are widely taught in literature, women’s studies, sociology, ethnic studies and history. Her body of work also includes an additional three other books and a multitude of essays and articles. Her most recent publications are Hawai’I One Summer and Conversations with Maxine Hong Kingston.
Weekly funny…

"Hi-- I'd like to know if you have a program that removes sand from your hard drive."

**Voyageurs Camp needs team leaders**

Voyageurs Camp 2001 is looking for Team Leaders! Please encourage your students to apply for these positions. Team Leaders will work with the Instructors who are teaching classes. Currently we are offering 20 classes and have room for 20 Team Leaders. This is a great way to make some extra money and gain valuable experience working with at-risk, middle school children. It is a great opportunity for students enrolled in areas such as Counseling, Education, Child Development, or any other relevant area. Application deadline is May 2, 2001. The Team Leader Job Description and Application are attached.

If you have any questions please feel free to contact Jenny Simon (5514) or Colleen Landherr (3113) in CE/WD.

**Mark your calendars**

The RCTC Retirement Reception is scheduled for May 2, 2001 from 2:00 to 4:00 p.m. Watch for more details in an upcoming College Crossings.

**Auto Mechanics car sale**

The RCTC Auto Mechanics car sale is coming up soon!!!! Approximately 20 vehicles in all sizes, shapes and years of age will be able to be viewed, inspected and bid on on April 26 and 27. The vehicles will be sold on a sealed bid process as in past years. This is an opportunity to acquire some good cars at great prices!

MORE DETAILS AND A LISTING OF CARS TO FOLLOW NEXT WEEK. IF ANY QUESTIONS, CALL MAX AT 3516.
Supalla’s Scribblings

The Senate announced budget targets for the 2002-03 biennium which provides significantly more funding for higher education than either Governor Ventura’s or the House of Representatives’ recommendation. The Senate balances $609 million in tax relief with a similar amount of new investments. Senate Democrats plan to invest $283 million in new funding and one-time expenditures for higher education so that colleges and universities can hold down tuition increases resulting from the House and Governor’s proposals. In addition, repairs and improvements to school facilities will be included in the bonding bill. As the debate begins on finding an appropriation number the House, Senate and Governor can agree on, here’s how the higher education (U of M and MnSCU) target proposals break out…

<table>
<thead>
<tr>
<th>Governor Ventura</th>
<th>$99 million</th>
</tr>
</thead>
<tbody>
<tr>
<td>House Republicans</td>
<td>$165 million</td>
</tr>
<tr>
<td>Senate Democrats</td>
<td>$233 million (+ $50 million in one-time funding)</td>
</tr>
</tbody>
</table>

If you have an opportunity to visit with area legislators, tell them you appreciate their support of higher education and encourage them to invest in the future of Minnesota by supporting the Senate proposal. Then, stay tuned for updates.

Special thanks to Jenee McGurren and Michelle Messenger who produced a wonderful special edition of “Baldrige Banterings.” This issue of Banterings provides a wealth of NCA/Baldrige information in a fun-filled, visual, easy-to-read format. It serves as an on-site visitation primer for staff and students. Please take a few minutes to read it, review the Self-Study on the RCTC intranet site, plan to attend the open forums, answer the consultant-evaluator questions honestly, and welcome the team. I appreciate the efforts of visitation team co-chairs Don Baldus and Laura Tachen and all who have contributed to the preparation of the visit. Help me share the RCTC journey with The Higher Learning Commission evaluators as we continue to build strength on strength!

The Staff Development Task Force planned, and many employees contributed to, a wonderful all-college staff development day, “The Light Side of Friday the 13th.” Thanks to all who participated in this most worthwhile day.

Did you know…

- Ellen Nelson is now Dr. Ellen Nelson, having recently earned her doctorate from Hamline University. Way to go, Ellen!
- Vanessa Reuter was elected Student Senate President for 2001-02. If you have Vanessa in class, congratulate her!
- In a recent poll of MnSCU colleges, 21 responded they planned to increase FY02 tuition between 7-11 percent, 5 are projecting tuition increases below 7 percent, and five are looking at increases greater than 11 percent. RCTC is consulting with students on our tuition proposal for 2001-02 and have indicated that we’ll likely request the MnSCU Board approve a 10 percent tuition increase, $3 increase ($5 to $8) in the technology fee, and the possibility of differentiated program tuition rates.
- The MnSCU Board of Trustees has rescheduled their May meeting to May 30 and 31 in hopes the legislative session will be concluded so Board actions needed to deal with session legislation can by discussed.
- Minnesota received two A’s in the “Measuring Up 2000…the State-by-State Report Card for Higher Education.” In a comprehensive study conducted by The National Center for Public Policy and Higher Education, Minnesota scored better than the national average in most of the six categories. Here’s a brief summary…

- **Preparation C+** A very high percentage of Minnesota’s young adults earn a high school diploma or a GED by age 24. However, only a small portion of high school students take upper-level math and science, and a very low percentage of the state’s eighth graders take algebra.
- **Participation B-** A large percentage of high school students in Minnesota go on to college immediately after high school, and a good portion of young adults are enrolled in post-secondary education or training. However, a fairly small percentage of the state’s working-age adults are enrolled in college-level education or training.
✓ **Affordability**  A  Minnesota compares very well to the best-performing states on share of family income required, after financial aid, to attend its two- and four-year institutions, which enroll about 75 percent of the state’s college students. Minnesota is a top performer in state financial aid provided to low-income families.

✓ **Completion**  B+  A very good proportion of first-year students at Minnesota’s two- and four-year colleges return for their second year, but only a fair proportion of first-time, full-time students at four-year colleges and universities receive a bachelor’s degree within five years of enrolling.

✓ **Benefits**  A  A very high percentage of Minnesota residents have a bachelor’s degree and this strengthens the state economically.

✓ **Learning**  I  Like all other states, Minnesota lacks information on the educational performance of college students that would permit systematic state or national comparisons.

**Thought for the Week…**

"Change does not necessarily assure progress, but progress most certainly requires change. Education is essential to change, for education creates both new wants and the ability to satisfy them."

-- Henry Steele Commager

As per the NCA Handbook of Accreditation…Candid communication, realistic expectations, institutional preparation, and open cooperation are the factors that make an on-site visit productive. Let’s show our consultant-evaluators what a great place RCTC is to learn and work.

*Don*

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**You’re invited…**

**UCR Welcome Center**

**OPEN HOUSE**

**COME SEE HOW THE WELCOME DESK CAN HELP YOU!**

Tuesday, April 17th
10:00 to 11:00 and 5:30 to 6:30

*Free Popcorn!*
*Free Pop!*
*Free souvenirs!*
*Free Information!*

Everyone Welcome!!!

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**BEDDING PLANT SALE**

The RCTC Horticulture Department will be having their annual plant sale. See the attached flier for more information!

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**Congratulations!**

Congratulations to Travis and Becky Kromminga who are the proud parents of another baby girl! Lexie McKenna Kromminga born on April 11, 2001 at 7:11pm. She weighed in at 7lb, 11 oz. and was 19 ½ inches long.
Menu of the Week
Taher, Inc.

This week’s panini – Roast turkey with bell peppers and Munster cheese................................................. $3.50
This week’s stir fry – Pork fried rice.............................................................................................................. $3.45
This week’s wrap – Vegetarian vegetable...................................................................................................... $3.95

MONDAY – Cream of broccoli soup
Chicken Parmesan with noodles, vegetable and a roll .................................................................................. $4.25

TUESDAY – Potato chowder soup
Grilled Rueben sandwich with coleslaw and a drink ................................................................................. $4.25

WEDNESDAY – Vegetable beef soup
Tuna salad cold plate with fresh fruit ............................................................................................................ $4.25

THURSDAY – Chicken tortilla and cheese soup
Chicken chimichanga with Spanish rice and refried beans .......................................................................... $4.25

FRIDAY – Chef’s choice soup
Marinated chicken breast with garlic red skin mashed potatoes, broccoli and a roll ................................ $4.25

Sufficient Grounds Coffeehouse Concerts
Quiet Lounge/Art Gallery - Coffee, Hot Chocolate, Cookies

Justin Roth and Chris Cunningham
Thursday, April 19, 11:00 am– 12:30 pm
Justin offers a blend of thoughtful lyric ballads, groove-oriented folk and fingerstyle instrumentals. The combination of the two aspects of guitar and voice create a unique blend wizardry and lyrical imagery that moves and inspires audiences. Chris is a fluid, open-minded songwriter. He draws his lyrics from many familiar sources and presents them with a perception and understanding that makes an immediate connection with his listeners. Roth and Cunningham together is a show not to be missed!

Sara Hendrix
Wednesday, April 25, 11:00 am-1:00 pm
Sara is a graduate of Mayo High School and gave a great performance at RCTC a few years ago. (Sara Hendix was Sara Spelsburg). Sara is a first rate musician and has a great stage presence. This is a performance you will really enjoy.

Zane Williams
Tuesday, May 1, 11:00 am – 1:00 pm

Singer*Songwriter*Storyteller
A Zane Williams concert is nothing less than a visual, sensory and emotional journey. He has a knack for drawing you in with his story telling, keeping you enthralled from the first work to the fading of the last chord. Whether it’s the wistful, bittersweet remembrance of love lost in “Fall Again” or the high-spirited “What’ve I Done (And When Can I Do It Again),” Zane’s up-front lyrics and spell-binding stage presence make every performance a joy for all ages. Zane graduated from Abilene Christian University with a degree in math and a smile on his face and drove to Nashville two days later to pursue his love of song writing and performing.
RCTC staffing update

Administrative
- **Director of Nursing** (MnSCU Administrator). Position posted/advertised nationally. Re-posting/advertising position. No applicants.
- **Vice President for Academic Affairs** (MnSCU Administrator). Interviews being conducted.
- **Vice President for Student Affairs/Institutional Advancement** (MnSCU Administrator). Finalist(s) recommendation pending.

Faculty
- **Instructor of Art** (Digital Arts focus) (UFT MCCFA). Position posted.
- **Instructor of Art** (Ceramics focus) (TFT for fall semester MCCFA).
- **Instructor Carpentry** (TFT for fall semester (UTCE)).
- **Instructor of Computer Science** (UFT MCCFA). Unsuccessful search. Position will be re-posted, re-advertised. Same search team as failed search.
- **Instructor of Health and/or Physical Education** (UFT MCCFA). Position being posted/advertised. Search team appointed.
- **Instructor of English (Composition)** (UFT MCCFA, 2 positions). Positions being posted/advertised. Search team appointed.
- **Instructor of Speech and/or Theatre** (UFT MCCFA). Position being posted/advertised. Search team appointed.
- **Instructor of English (Composition)** (TFT MCCFA, 2 positions). Positions being posted/advertised. Search team appointed.
- **Instructor of Nursing (Medical-Surgical)** (TFT MCCFA, 2 positions). Positions being posted/advertised. Search team appointed.
- **Instructor of ESL** (TFT MCCFA). Position being posted/advertised. Search team appointed.
- **Instructor of Mathematics** (TFT MCCFA). Position being posted/advertised.

Unclassified Professional (MAPE)
- **SSSP Academic/Transfer Advisor** (FT unclassified MnSCU Program Dir. 1). Teresa Tolmie appointed.
- **International/Special Needs Advisor** (FT unclassified MnSCU Program Dir. 2). Position posted/advertised. Search team appointed.

Unclassified Supervisory (MMA)
- **Director of Continuing Education and Grant Development** (FT unclassified MnSCU Program Supv. 1). Position posted/advertised. Additional recruitment/advertising in process. Search team appointed.

Classified AFSCME
- **General Maint. Worker** (Intermittents). Applications accepted ongoing.

For information on any of the above openings, contact the human resources office at x7125 or visit our website at [http://www.roch.edu/rctc/hr/](http://www.roch.edu/rctc/hr/)
State offers interactive alcohol screening line

The State Employee Assistance Program (EAP) and the State Employee Health Promotion Program (SEHPP) now offer the State of Minnesota's Interactive Alcohol Screening Line, a resource that can provide you and the members of your immediate family with answers about alcohol use. The Interactive Alcohol Screening Line features a self-administered screening module that is available to state employees and their family members. By using any touch-tone phone to contact the Interactive Alcohol Screening Line, callers can follow a set of pre-recorded instructions to answer a series of questions that will help them to determine whether alcohol use is negatively impacting their health, their family life, or their work. The screening then provides immediate results; and offers referral information that the user may choose to access for help with a substance abuse problem. The Interactive Alcohol Screening Line is anonymous and completely confidential; it takes only four minutes to complete; is free of charge; and will be available for use through June 30, 2001.

To use the Interactive Alcohol Screening Line, call 1-888-285-3725 (or 800-855-2880 for TTY serving hearing impaired people). For immediate and confidential help with an alcohol problem or other personal problem, call the State Employee Assistance Program, at 651-296-0765 or 800-657-3719 or 651-297-5533 (TTY).

HAPPY ANNIVERSARY

Help recognize the employees who’s “anniversary” with the College occurs in April. Congratulations to…..

<table>
<thead>
<tr>
<th>Name</th>
<th>RCTC Anniversary Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alexandra Boland, General Maintenance Worker</td>
<td>4/14/1975</td>
</tr>
<tr>
<td>Ronald Clausen, Intermittent General Maintenance Worker</td>
<td>4/13/1999</td>
</tr>
<tr>
<td>Jacquelyn Connelly, Nursing Assistant Instructor</td>
<td>4/10/1975</td>
</tr>
<tr>
<td>Jason Dahl, Instructor of AS400</td>
<td>4/5/1999</td>
</tr>
<tr>
<td>Beth Diekmann, Assistant Director of Financial Aid</td>
<td>4/1/1991</td>
</tr>
<tr>
<td>Sue Finck, Information Technology Specialist</td>
<td>4/1/1991</td>
</tr>
<tr>
<td>Jennifer Haug, Human Resources Assistant</td>
<td>4/5/1999</td>
</tr>
<tr>
<td>Jon Krusmark, Information Technology Specialist</td>
<td>4/10/1991</td>
</tr>
<tr>
<td>Patrick Maloy, Instructor of Accounting</td>
<td>4/18/1969</td>
</tr>
</tbody>
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