Baldrige Banterings

Rochester is a Quality City

RCTC is not alone in its quality journey. The Rochester School District, IBM, and many other local industries and organizations are following the Baldrige model for quality.

Many members of these organizations belong to the Rochester Area Quality Council (RAQC). RAQC is a non-profit organization dedicated to the continuous pursuit of quality in products and services of area businesses and other private and public organizations. RCTC has representation on this council.

At the recent RAQC quality day seminar, Gary Smith of the Rochester Area Economic Inc., RAEDI suggested that because of Rochester’s many quality organizations, the City apply for the Minnesota Quality Award. Only one other city in the United States has gone through this process and won a state quality award.

Don Baldus, Don Supalla, Dave Weber, Paula Theisen and Bonnie Mercer attended the 12th annual Minnesota Quality Conference in St. Paul on Tuesday October 10.

The keynote speaker was Rochester resident Randall Munson, who talked about “Success through Creativity”. The speaker’s message dealt with the importance of thinking “outside the box” in our pursuit of quality.

RCTC employees raise over $6,000 during the 2000 Minnesota State Employees Combined Charities Campaign

The 2000 State of Minnesota Combined Charities Campaign concluded on October 6, 2000. A special thanks is extended to the forty-three (43) contributors who pledged or gave one-time gift donations totaling $6,409 of which $5,641 has been earmarked for the United Way of Olmsted County.

These employees have reached beyond their job assignments and shown their commitment to the communities in which they live and work. As state employees, they have taken pride in not only their jobs, but also in Minnesota by "Investing in Minnesota". THANK YOU!
October 16, 2000 College Crossings

Weekly funny...

"I don't know which one of you keeps turning up the air conditioning, but you'd better stop!"

RCTC Chiropractic Clinic
October IS SPINAL HEALTH MONTH
October is Spinal health month, a good time to recognize the importance of spinal health. To avoid spinal injuries, take preventative measures when you perform everyday activities and tasks, such as typing on a computer, bending or lifting, and raking leaves. Take stretch breaks. To find out more ways to maintain spinal health for a lifetime, visit our clinic in C211 for more information.

RCTC Chiropractic Clinic Hours:
Mon-Thurs 2-6 pm - Suite HC211
Phone: 507-529-2736 or 1-800-247-1296

RCTC staffing update

Unclassified Professional/Supervisory
• Math Specialist - SSSP (UFT - MnSCU Program Director 1). Position posted/advertised. Search team members include: Janell Holter (Chair), Cynthia Evans (Student Rep.); Leslie Haack, Travis Kromminga, Sara Soukup, Glen Saponari. Applications have been reviewed; interviews being scheduled.

Classified AFSCME
• General Maint. Worker (Intermittents). Applications accepted ongoing.
• General Maint. Worker – Work Area C (UFT 2nd shift position). Position posted; bids accepted through 9/28/00.
• Office and Administrative Assistant – Student Affairs Work Area (Admissions & Records Office) (UFT). Appointment from list pending.
• Office and Administrative Specialist Intermediate – Academic Affairs Work Area (UFT - UCR Scheduler). Position posted.
• Customer Service Specialist (Stores Clerk) – Institutional Services Work Area (UFT). Position posted.
• Customer Service Specialist (Cashier’s Office) – Institutional Services work Area (UPT). Half-time, 12 months, 4-8 pm (M-Th); 10 am-2:00 pm (Friday). Position posted.

Classified MAPE
• Information Technology Specialist 2 (Helpdesk Lead) (UFT). Position posted.

For information on any of the above openings, contact the human resources office at x7125.

Thank you
Thank you everyone, for the best wishes on my new job and home, the wonderful party, cards, gifts and flowers. I'll miss RCTC and everyone, it's a great place to work. I weighed all the pros & cons, but the beautiful sunsets over the lake and the call of the loons tipped the scales. If you need a little relaxation, great fishing, etc. the door is open, look me up in Bemidji. Thank you again for eleven great years.

–Linda Blight
Open Enrollment information
All employees who live or work in the following Minnesota counties: Fairbault, Martin, Norman, Olmsted, Wabasha, and Wilkin.

Expanded List of counties in which PreferredOne State Care Team Health Coverage is available for your selection during Open Enrollment 2000!

Due to recent adjustments, the number of Minnesota counties in which members of the State Employee Group Insurance Plan (SEGIP) may select 2001 coverage under the PreferredOne State Care Team health plan has been expanded. The counties that have been added to the list of those in which PreferredOne State Care Team health coverage is available are as follows: Faribault (partial), Martin (total), Norman (partial), Olmsted (total), Wabasha (partial), and Wilkin (total).

This means that during the present SEGIP Open Enrollment period, you may be able to choose PreferredOne as your health plan for next year if you live and/or work in one of the counties shown above - even if the packet of Open Enrollment materials that you recently received in the mail DID NOT list PreferredOne State Care Team as a participating health plan available for selection in your county! So please bear in mind that PreferredOne State Care Team may be available to you as you make your health coverage selection during Open Enrollment.

If you decide to select PreferredOne, PLEASE NOTE: You cannot enroll in PreferredOne State Care Team health coverage for 2001 by using telephone or Internet enrollment procedures. You MUST enroll in PreferredOne by USING A PAPER APPLICATION FORM!

Please see me if you would like to request a paper application form in order to enroll in PreferredOne health coverage during Open Enrollment 2000. You must complete the application and return it to me no later than October 31, 2000.

SPECIAL NOTE: If you have already enrolled in another SEGIP health plan for 2001 coverage by phone or Internet, and wish to change your selection to enrollment in PreferredOne State Care Team, Please see me for special instructions/assistance!

If you have questions about whether you may select PreferredOne State Care Team for your 2001 health coverage during Open Enrollment 2000, please call me at 280-3131.

For those interested in the Mayo Clinic, this is a less expensive insurance.

Thank you
I would like to thank everyone for all the cards, calls and visits I have received since my fall and 8-day stay in the hospital. I have appreciated all the gifts, books, videos, flowers, delivered lunches and dinners and "care" packages. I especially have appreciated the hugs, prayers and words of encouragement during these past months. Your thoughtfulness has been overwhelming! The healing process has been slow and tedious but the blood clots are dissolving and I am now going to therapy twice a week to strengthen my arm. I also want to thank those who are covering my job responsibilities during this time. Thanks again for everything and I hope to return soon!

- Audrey Clausen
Supalla’s Scribblings

I hope you were able to find time to participate in one or more of the many events on campus this past week. Did you take in some of the Global Connection Day activities? Thanks to Lillyam Arroyave and others who helped make this annual event bigger and better! Or, did you prefer movie night, the cookout, or Snakes Alive? And, how about our athletic teams…the volleyball team ranked #4 in the nation, football team #3 and we’re sending a golfer to the national women’s golf tourney! (Did you get your Diet Pepsi collector can with the RCTC logo and mascot?) Don’t forget to get your tickets for “The Odd Couple” and our musicians are preparing for some exciting holiday concerts. We’re so very fortunate to have such a great variety of quality programs available right here at UCR…and most offer free admission to students and staff! I marvel at the talents of our students and the quality of our staff who cultivate these talents. Keep up the good work!

Thanks to Lori Wright who is serving as a member of the Minnesota Business Educators, Inc. Executive Board and Southeast Division President. The success of any professional association is due to dedicated members who devote their time and energy to the association.

RCTC has four staff members participating in this year’s Chamber of Commerce “Leadership Greater Rochester” program, more than any other business or organization. This year’s RCTC participants, selected through an application process, are Anita Yu, Deb Rogne, Kathy Miller and Tim Gilsrud. Thanks to Dave Weber who is co-chairing the education day program planning responsibilities with me. I know the RCTC participants are already practicing their leadership skills. Way to go, Participants!

Judy Lindman was selected as one of only 250 participants nationwide to participate in an all expenses paid ABC2000 train-the-trainer event in Atlanta. As one of the “lucky ones” Judy will be licensed to use some wonderful materials and curricula in her Child Development classes as well as using them to do some independent training for Child Care Resource and Referral, and other organizations. You’re excited…we’re excited. Nice going, Judy!

Wow! The MnSCU 30th day enrollment numbers are in and RCTC is looking GREAT! While the system is looking at a 2.9% increase, you helped RCTC achieve a 10.4% increase! Now that the students are enrolled, we need to make certain we retain them this semester and reenroll them spring semester. Gold stars for everyone!

Thought for the week…”The world is moving so fast these days that the person who says it can’t be done is generally interrupted by someone doing it.”

You know you’re closing in on retirement if you remember 16 of these 25 items. Start counting…no cheating! How many do you remember?

candy cigarettes
soda pop machines with glass bottles
tableside juke boxes
home milk delivery in glass bottles
party lines
P. F. Flyers
Butch wax
phone numbers with a word prefix
Howdy Doody
S&H Green Stamps
hi-fi’s
metal ice cube trays with levers
blue flash bulbs
roller skate keys
cork pop guns
wash tub wringers
Studebakers
wax bottles with sugar water inside
Blackjack chewing gum
newsreels before a movie
peashooters
45 RPM records
mimeograph paper
Beanie and Cecil
drive ins

I was unable to remember only two of the above. Could that mean retirement’s just around the corner? How about for you?

I hope you’ll find some time to relax and reflect over the long MEA weekend. Until next week… Don
Student Life news

**Sufficient Grounds - Coffeehouse Concert Series**

**Todd Green**

**Thursday, October 26, 11:00 am – 1:00 pm, Quiet Lounge/Art Gallery**

Todd Green has been writing and performing his own music professionally since the age of 15. He studied composition, arrangement and performance at Berklee College of Music in Boston and privately with Mick Goodrich, guitar jazz legend at New England Conservatory of Music; Pat Metheny, Grammy Award winning guitarist and George Benson, international recording star. Todd has also taken master classes and workshops with classical guitar greats such as Christopher Parkening. Todd skillfully combines improvisations with original compositions to take you on a musical journey of classical, jazz, new age and world music. Todd plays a variety of Eastern and Western flutes, string and percussion instruments and through the use of a digital sampler, which lets him record and overdub his music live on stage. He creates unique, multi-layered tapestries of music as he adds instruments one by one. This is a return engagement for Todd.

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**The Great Pumpkin Hunt**

On Monday, Oct. 23, about 150 special “pumpkin buttons” are going to be hidden all over the campus in buildings and on the grounds. These “pumpkin buttons” are for the Great Pumpkin Hunt. If any staff members happen to spot or find one of these buttons, please leave it. Students will have from Tuesday morning through Friday at Noon to find and claim the prize they won.

If you find one of these buttons after Friday Noon (Oct. 27) please pick it up and dispose of it. Employees and UM students are not eligible.