An Evening of Giving!
Upward Bound Students and Staff are now selling tickets to “An Evening of Giving”, a private evening of holiday shopping at Apache Mall, which will take place on Sunday, November 24, 2002 from 7:00 to 10:00 p.m.

This special event for ticket Holders only will feature special offers and discounts from Apache Mall merchants as well as beverages and hors d’oeuvres, door prizes, free gift wrap, and live holiday entertainment!

Tickets for “An Evening of Giving” are $5.00 in the form of a donation. Proceeds will benefit the Upward Bound Scholarship fund. Tickets may be purchased at the Upward Bound Office (SS #150).

Purchase tickets today, help Upward Bound raise money, and get a jump-start on your holiday shopping!

- TICKETS NOW ON SALE IN SS#150!! -

Assessment of Student Learning Committee
The Assessment of Student Learning Committee, invites you to visit our website at http://www.acd.roch.edu/asl. The site will attempt to keep you up to date with the assessment efforts taking place across campus, will provide you a glossary for assessment, and will acquaint you with various assessment resources.

This month the site highlights the Science Department. The course assessment process implemented by Teresa Brown (Instructor of Chemistry) is reviewed and, Steve Cole (Instructor of Biology) provides a summary of one of the many assessment references available in the Assessment of Student Learning Corner in Goddard Library.
What a week!" might be an appropriate way to sum up President Bush’s visit to UCR. Evident from the smile on his face as he exited the Sports Center, and from comments made by the White House staff following Friday’s rally, the President’s Rochester Minnesota Welcome was a tremendous success. This once-in-a-lifetime experience will clearly be a highlight for participating students and staff. There are so many people to thank that it’s impossible to single out all the heroes. Certainly Larry Tucker, Bob Patnaude, Vern Bell, the maintenance crew, and carpentry student volunteers deserve special thanks. Without their efforts, there wouldn’t have been a walkway for Presidential handshakes. Several folks were almost constantly on the elbow of White House and Secret Service reps during the weeklong preparation...Erv, Marty, Rick, Jerry, and Chuck. Judy Kingsbury served as the RCTC liaison with the Coleman Campaign staff as well as provided ongoing interface with the on-site White House staff. Almost 100 UCR staff members volunteered.

**Thank you**

Ruth and I would like to thank the RCTC Administration, Staff, and Faculty for the flower arrangement, cards, and prayers that were so kindly offered during the loss of my sister Karen. Karen flew to Alaska on Oct. 9, 1973 for a one-year adventure. She left Alaska on Oct 9, 2002 giving our family 29 years of adventures. She will always be part of the "Northern Lights". Thank you again for your kindness.

- Chuck Siefert

**Weekly Funny**

"Yes, I am employee of the month again. And yes, I'm the one who chooses the employee of the month. And no, I don't see a conflict of interest."

**Recipients for vacation donation program**

Listed below are the new individuals who have been approved as recipients for the vacation donation to the sick leave account program. These individuals may have already or will be exhausting all paid leave time and will be losing health insurance coverages. State employees may donate up to 12 hours (per recipient) per fiscal year to these individuals or any other recipients on the sick leave account. More details regarding these individuals and forms to donate leave are available from the human resources office.

Peggy Tiegen - Department of Administration
Sheldon Schmidt - Department of Transportation

**Transfer specialists on campus**

Please remind students that the following transfer specialists will be on campus on the following dates:

- Wednesday, October 23rd – 10:00am to 1:00pm - University of Minnesota (Atrium)
- Tuesday, October 29th – 9:30am to 12:30pm - St. Cloud State University (Counseling Office)
- Wednesday, October 30th – 9:30am to 1:00pm - Minnesota Private Colleges (Atrium)
- Tuesday, November 5th - State Universities (Atrium) The time is not yet established, but 10:00am to 1:00pm is when they usually set up.

**Supalla’s Scribblings**
sometime during the weeklong activity…thank you, thank you! All four groups ultimately responsible for the big event…White House Advance Team, White House Communications Department, Secret Service, and the Coleman Campaign expressed sincere gratitude for the welcome, assistance, and attitude of our staff and students. As Mike Heath, White House Lead Staff said after the event, “When the President looks good, we all look good.” And so it is with UCR…we look great! Rumor has it another Washington visitor might make a Rochester appearance in the next couple of weeks. Will future rallies be easier the second time around?

MnSCU has released preliminary fall enrollment numbers for RCTC that Troy Tynsky has confirmed. The 30th day of the semester numbers indicate that RCTC’s fall headcount is 5455, compared with 5047 last year (8.1% increase). The college’s FY03 full year equivalent projection (1 FYE = 30 credits) is 3962, compared to 3744 in FY02 (5.8% increase). Some colleges and universities still need to verify enrollment numbers, but it is likely that RCTC’s headcount and FYE increases will exceed those for other two-year colleges and the system.

Two significant actions took place at last week’s MnSCU Board meeting. The first was a decision to seek a $107.6 million two-year funding increase from the state. Recognizing that the state faces a financial crunch, the MnSCU trustees approved a request for $107.6 million more in state money for the system over the next two years. The amount requested is less than half of the $255.6 million increase sought in the 2001 legislative session. That year, the Legislature appropriated a $100 million increase for the system, but cut back $22.7 million last year when the state revenue shrank. The latest request assumes a three percent average tuition increase for each of the next two years, substantially less than the double-digit increases of the past two years. The $107.6 million requested increase includes $67.3 million to cover inflation, $12 million for repair and replacement projects, and $28.3 million for high-priority programs, including nursing and teacher preparation. In a second action, the Board approved changing the name of St. Paul Technical College to Saint Paul College – A Community and Technical College. The name change reflects an expanded mission for the college, approved by the board earlier this year, which establishes the technical college as a comprehensive community and technical college. “The expanded mission is a deliberate effort to increase opportunities for St. Paul’s urban residents,” said Donovan Schwichtenberg, president of the college. The college currently serves about 11,000 students and provides career training in dozens of occupational areas.

The next time you’re downtown, check out the art exhibits in the Radisson Plaza Hotel skyway. You’ll be very impressed with the black-and-white photos taken and developed by RCTC’s Upward Bound Students. The photos are terrific!

Congratulations to Kevin Dobbe, Marilyn Hansmann, and Tim Gilsrud who have all been appointed as members of the MnSCU Capital Budget Technical Advisory Team. The Technical Advisory Team will review and score facility project submissions from MnSCU institutions. Team orientation will occur in November and the scoring work begins at a December 4 and 5 meeting at St. Cloud State University. RCTC is pleased to have three representatives on the team. Good luck!

If you haven’t registered for the LiNK (Learning Network) Conference coming November 7 & 8 to UCR, why not do so today. The conference will bring together educators, employers, and policymakers to exchange best practices in distance education, explore public private partnerships, and share ways to develop innovative delivery models. For more information on the conference, visit www.roch.edu/link or call 529-6136. See you there!

thought for the week…
"Excellent service is not what you believe it to be, it’s what your customer perceives it to be. And tells others. Customers don’t make up stories about you or your business – it is you who creates them. The customer simply retells them. How the story is told, and what the content is, is up to you. It’s based on your actions or reactions, combined with their interpretations and perceptions."
– Jeffrey Gitomer

RCTC customers are telling a positive story…THANKS! Don