Congratulations!
This week the Yellowjacket compliment goes to a work study student, Jon Hovland. Not only does he provide very helpful tutoring and lab assistance to students in John Tacinelli’s and Laura Tacheny’s classes, but he also did a wonderful job planning the trip to northern Minnesota. He is very organized and attends to every detail. It has been said that he is "the best work study student.” Way to go, Jon! RCTC appreciates your student leadership.

RCTC Foundation scholarship information
In the most recent issue of The Echo, an article was published titled, “Scholarship funds restricted by RCTC rules”. Some information in the article was in error and needs clarification. The RCTC Foundation is the body that administers the scholarship program and is a separately incorporated 501c3 nonprofit organization independent of RCTC. Our mission, Education Excellence through Philanthropy, supports the programs and students of RCTC. It is regrettable and unfortunate that a misunderstanding over scholarship payments occurred. Frequently scholarship recipients ask the Foundation to accommodate special needs and situations. It is easy to sympathize with the pressures of school, work, finances, and oft times, family needs that challenge students’ academic efforts. If possible, I try to oblige certain requests, but many times I am bound by the policies of this office. The Foundation must be a good steward of the resources donated for RCTC students and policies are necessary to meet donor objectives and ensure equitable compliance of criteria. All scholarship recipients are advised in writing, both at the time of application and in the award letter, of the fact that the funds are paid one-half for each semester. Any unused money is returned to the endowment fund that granted the scholarship and is available for future applicants. Donors are hardworking persons, as stated in the article. And, their desire to help others is what motivates them to give. But, they do give purposefully. A donor’s intent is to maximize the impact of their gift. To accomplish this, they expect the nonprofit charity to steward their gifts in the best possible way. Creating guidelines for expenditure of money is necessary to assure donors that capricious or self-serving decisions will not occur. It is our duty and our privilege. The Foundation regrets any hurt feelings or dismay but must abide by our policies. We empathize with the hardships many recipients live with in pursuit of their education and applaud their hard work and tenacity. The RCTC Foundation will continue to work to maximize philanthropy in support of RCTC and its students. For all our generous volunteers, supporters and contributors, we assure you that your resources are used wisely and well and we thank you for your past support and hope we can count on you in the future.
Weekly funny…

BOOKSTORE HOURS
The Bookstore will be closed on 11/10/00.

Holiday Drawing
Attached to this week’s Crossings is a flier with information on the Upcoming Lucky 7 Holiday Drawing sponsored by the RCTC Upward Bound Program. Be sure to check this special event out!

Inclement weather policy
Even with 60+ degree weather last week, reality is winter is almost here! Periodically the administration needs to close the University Center Rochester campus or cancel academic or non-academic activities due to inclement weather or other emergency conditions. The specific policy relating to the Closing of the University Center Rochester may be found in the RCTC Policy Book (located in the President's Office), and also accessed via the internet site http://www.roch.edu/rctc/about/html/policies.html

Baldrige Banterings
Thanks to all staff and faculty for participating in the Minnesota Council for Quality site visit October 24-26. The effort to schedule time for the team to visit with staff and faculty was made even more difficult by the MEA weekend and the fact that the team agreed to an earlier date for the site visit. We would really like to thank everyone who accommodated the team by making last minute schedule adjustments. The eight-team site visit members summarized what they perceived as RCTC’s strengths and opportunities for improvement (OFI’s) at their exit presentation. Two of the strengths identified by the team were our visionary leaders and our Continuing Education/Workforce Development programs. This summary will be posted on the Intranet sometime next week. An in-depth site visit report will be sent to RCTC by the first week in December. We will let you know when the report comes in. Please remember that this report is part of our self-study; it provides feedback to help RCTC become a “worldclass provider of education”. Also, thank you Anne Niccolai and Tammy Lee and Julia McGregor from Inver Hills Community College for the excellent presentation (and chocolate) last Tuesday October 31 dealing with rubrics. Rubrics are a crucial part of the quality

Students excused
Please excuse the following students for a science field trip on November 6: Mary Aden, Danielle Apelgren, Casey Borgen, Janette Bronner, Angela Eipers, Jamie Johnson, Heather King, Rhonda Kuennen, Melinda Miller, Kim Moyer, Mark Paynic, Bronson Stuve.
Supalla’s Scribblings
Something to ponder as Thanksgiving approaches…

If you woke up this morning with more health than illness…you are more blessed than the million who will not survive this week. If you have never experienced the danger of battle, the loneliness of imprisonment, the agony of torture, or the pangs of salvation…you are ahead of 500 million people in the world. If you can attend a church meeting without fear of harassment, arrest, torture, or death…you are more blessed than three billion people in the world. If you have food in the refrigerator, clothes on your back, a roof overhead and a place to sleep…you are richer than 75% of this world. If you have money in the bank, in your wallet, and spare change in a dish someplace…you among the top 8% of the world’s wealthy. If your parents are still alive and still married…you are very rare, even in the United States. If you hold up your head with a smile on your face and are truly thankful…you are blessed because the majority can, but most do not. If you hold someone’s hand, hug them or even touch them on the shoulder…you are blessed because you can offer healing touch. If you can read this message, you just received a double blessing in that someone was thinking of you, and furthermore, you are more blessed than over two billion people in the world that cannot read at all. Have a good day, count your blessings, and pass this along to remind everyone else how blessed we all are.

- Author Unknown

Upon my recommendation and that of Senior Vice Chancellor Linda Baer, Morrie Anderson has approved a sabbatical leave for Jay Lee. Jay’s leave will begin on January 22 and extend through July 22, 2001. During his leave, Dean Lee will work on developing plans for a Regional Public Safety Training Center. An internal UCR search has commenced to find an acting dean to replace Jay during his sabbatical. Congratulations, Jay!

Thanks to Judy Harris, Tammy Lee, Anne Niccolai and Dave Weber who helped coordinate the “Fifth Tuesday” workshop. Program leaders and other interested faculty and staff are encouraged to participate in a “Rubrics-building” follow-up workshop on Election Day. Speaking of Election Day, don’t forget to exercise your civic responsibility by voting for the candidates of your choice. Those elected on November 7 and the outcome of the local tax referendum will have a significant impact on the future of education in Minnesota.

Kudos to Jim Pehrs! I had a wonderful call from a Mrs. Mattson, a 79 year-old woman whose sister gave her a laptop computer as a gift. Seems that in configuring the system, Mrs. Mattson messed up the operating system. After seeking help, and striking out at two local computer stores, an acquaintance suggested she call the college. Mrs. Mattson said, “A wonderful woman at the switchboard referred her to Jim Pehrs who told her to bring her computer out and he’d see what he could do.” Days later, her computer was returned, fully functional, and Jim personally provided some basic computer instruction so that she can now e-mail her sister. Mrs. Mattson ended our telephone with this testimonial…”I’ll never forget what a wonderful thing Jim did for me and I’m telling everyone about the great service the College provided.” Way to go, Jim!

The MnSCU System Office has requested that each college/university develop a list of goals focusing on academic excellence, workforce development, technology/equipment and other initiatives (RCTC selected “performance management”) that will allow us to “compete or lead” should the Legislature fund the entire MnSCU biennial budget request. Using this institutional information, MnSCU will prepare a legislative publication that will outline the budget requests of all colleges and universities. Each institution was asked to draft a two-page narrative sharing their college/university profile, discussing reallocation activities, listing proposed local use of new monies beyond inflation, identifying accountability factors, and detailing how we spent the previous biennial budget appropriation. The System Office is reviewing the current draft and will return it to the college with comments and suggestions for revision. Details will be shared with you once MnSCU has returned the draft.

Thoughts for the Week…
“Whether you are a success or failure in life has little to do with your circumstances; it has much more to do with your choices!” - Nido Qubein

“The problem is not that there are problems. The problem is expecting otherwise and thinking that having problems is a problem.” - Theodore Rubin

Until next week, keep making the right choices and anticipating problems. Be sure to vote!

Don
Menu of the Week
Taher, Inc.
This week’s panini – Roast beef with pepperjack cheese.............................................. $3.50
This week’s wrap – Julienne pork tenderloin with mango chutney.............................. $3.95

MONDAY – Broccoli cheese and vegetable vegetarian soup
Cobb salad with mixed greens and a roll................................................................................ $4.25

TUESDAY – Chicken noodle and cream of tomato soup
Baked lasagna with tossed salad and garlic bread................................................................. $4.25

WEDNESDAY – Chef’s choice soup
Italian sausage with peppers and onions sub, potato wedges and 20 oz. Fountain drink .......... $4.25

THURSDAY – CLOSED

FRIDAY – CLOSED

COAT DRIVE EXTENDED!!!!
Rochester Community and Technical College and CHOICES of SE Minnesota are co-sponsoring a coat drive for Christmas Anonymous. It is hard to think about coats with all of the nice warm weather we have been enjoying but Winter is right around the corner.

The need is greatest for infant and children's coats, snowpants, boots and hats. Adult coats are also needed. The coat drive has been extended to Wednesday, November 15. Coats may be dropped off at the UCR or Heintz Center Information Desks. Call CHOICES at 5510 if you have any questions.

TeachNet Inservices

November

2- GroupWise 1 & 2 - SH 203 - 3-5 PM
This session will cover the new Groupwise enhancements. Includes features such as default settings, signature files, folder management, attachments, calendars, appointments and web access.

6- GroupWise 1 & 2 - SH 203 - 3-5 PM
This session will cover the new Groupwise enhancements. Includes features such as default settings, signature files, folder management, attachments, calendars, appointments and web access.

13- Fireworks - SH 203- 3-5 PM
An introduction to Macromedia’s graphics product. Includes creation of vector or pixel-based graphics, web settings, animations, rollovers, buttons, special effects, exporting and converting file formats.

- Continued on next page -
14-Net Meeting – ST110 – 12:30-1:30PM
A demonstration of a live, two-way interactive video/audio meeting using a web cam and microphone/speakers. Users can meet with students, colleagues, instructors or experts located around the world. Includes a basic presentation of requirements and setup, whiteboard, file sharing and resource sharing.

16- Dreamweaver - SH203 - 3-5 PM
An introduction to the Macromedia web site creation program. Includes local and remote site definitions, layout management, layout, picture importing, links and publishing.

20 - How to teach ITV - ST110 - 1-2:30PM
A demonstration of the ability to use ITV to transmit and interact with remote sites. Includes the definition of technology, techniques for effective instruction, common challenges, techniques for increasing participation and use of mixed media.

27- Web Enhanced Courses using Blackboard - SH203 - 3-5 PM
A hands-on session that will enable participant to leave with a fully functional class web site. Includes account setup and creation, control panel options, assignments, course content, online testing, grade books, tracking, enrollment options, and site management.

30- Open Lab - SH 203 - 3-5 PM
Bring your project related to any software product and TeachNet staff will be available for questions while you work on your project.

December

4- Excel 2000 - SH 203 - 3-5 PM
An introduction to Microsoft’s spreadsheet program. This class will demonstrate the setup for a grade book file and includes default settings, options, formulas, charts, text formatting, worksheet management and output options.

7- Powerpoint 2000 - SH203 - 3-5 PM
An introduction to Microsoft’s slide presentation program. Participants will be involved in hands-on exercises including default settings, new slide options, layout, templates, designs, pictures and clip art, audio and video, and output options.

13- Alternative Storage Demo - ST110 - 1-2:30 PM
A demonstration of the various hardware and software tools available for file storage. Some of the devices include Zip 100/250 drives, CD-writeable drives, Super disks, floppies, JAZ drives, ORB, Internet folders such as X drive, compression tools such as WinZIP and others.

14- Word 2000 - SH 203 - 3-5 PM
An introduction to Microsoft’s word processing program. Includes demonstration of page setup options, tool options, formatting, picture use, font properties, importing and exporting, spelling and grammar, web publishing and output.

20- Grades - SH 203 - 10:15-11:00 AM and 1:15-2:00 PM
An open lab aimed at assisting instructors in entering or updating their course grades online through the MnSCU system. Requires the knowledge of account information (Stinger ID and password) and student grades.

Sarah Prigge/Operations Coordinator -(507) 280-2924
RCTC Chiropractic Clinic
RCTC Chiropractic Clinic Hours: Mon-Thurs 2-6 pm - Suite HC211

Through the torso runs a channel
Dense and solid, slim and fragile
Balance lends omnipotence
To keep us running
Powerful, yet agile.

Through the office
Runs the healer
Rushed and mobile, still in blessing
Measured by his ink crowned child
To keep things running
Structured, yet unstressing.

Through the meadow
Run my children
Open, leaping, creeping, stealthy
Running in omnipotence
To keep me balanced
As you keep us healthy.

-L.S. Cohen

You are Invited…
Phi Theta Kappa International Honor Society - Fall Induction Ceremony
Faculty, staff, and students are welcome to join us as we recognize new members of Phi Theta Kappa during the Fall Induction Ceremony scheduled for Wednesday, November 8th at 7:00 p.m. in the South Room/3rd Floor College Center. Be sure to congratulate our new members:

Kristin Andraschko
Lindsey Blondell
Elizabeth Bowen
Angela Brakke
Ingrid Breneman
Maria Campbell
Hsiao Cheong
Kathleen Clark
Heather Dawson
Paula Diederich
Rollin Dubbs
Jennifer Dublin
Angela Eipers
Cynthia Evans
Scott Haimes
Marina Halverson
Susan Hanson
Jennifer Haskin
Patricia Haugen
Ryan Helgerson
Lara Holst
Katie Horstmann
Haley Huiting
Laura Jasiczek
Aaron Johnson
Eliese Klennert-Nelson
Matthew Kohn
Mary Kramer
Susan Laessig
Brenda Lamonica
Keith Leitzen
Carolyn Losinski
Candice Lovig
Agnes Lumenta
Jonathan Meier
Barry McMullin
Jorge Mera
Thomas Miller
Trung Nguyen
Sharon Ogden
Cheryl Passe
Lisa Pelowski
Joy Podein
Cynthia Praska
Kristi Roach
Rachel Schacht
Mike Schmidt
Melissa Schroetke
Carol Schultz
Nancy Sobczak
Connie Thedens
Heather Tufty
Samchanthy Ung
Michael Vaneps
Melissa Voss
Tram Vuong
Kristin Wicks

Congratulations to our new members for their academic achievements! We hope you can join us on November 8th!

SPRING 2001 SCHEDULE and REGISTRATION
The yellow spring 2001 schedules distributed by the Admission and Records Office are more accurate than the PRISM. Please check the RCTC web site for the most current spring 2001 schedule. As changes occur, they are reflected on the web site schedule.

Art Exhibition
A new exhibition “It Can Be Seen…” by Carissa Johnson will be opening at the UCR Art Gallery. The opening and reception will be November 8 from 6:30-8:00pm. A gallery talk will be given by the artist at 7:00pm. Johnson will also be offering a workshop in the Quiet Lounge on Monday, November 13th at 1:00pm. All are invited.
Up To Speed

Two big events the week of Oct. 24th have occupied my time and my mind. First was the site visit by the Minnesota Quality Team. If you did not participate in the opening or exit presentation or the summary that was presented at our 5th Tuesday meeting, here’s my personal one sentence summary: we are strong in the areas of planning, vision, and leadership, but not as strong in deployment and implementation of those ideas. Remember Scott Simmerman’s “Square Wheels” presentation? Our current situation reminds me of the wagon with one square wheel and one round wheel where one of the people in the back pushing the wagon is now looking up instead of at the ground. We’ve got a good start but we’re not complete—yet. You and I can learn more when the site visit team sends us a written report the last week in November.

On October 25, 26, and 27th Bonnie Mercer and I attended the fall Chief Academic and Chief Student Affairs Officers’ Meeting. Key topics discussed were intellectual property rights, the potential union merger, CIP codes (my current nightmare), AQUIP, and Minnesota grad standards. Stephen Spanghel, NCA staffer and our NCA contact, was the keynote speaker. Dr. Spanghel spoke on the NCA quality initiative called AQUIP. RCTC, Alexandria Technical College, and WSU all gave presentations relating to a quality approach to reaccreditation after Dr. Spanghel spoke. Tammy Lee and I had great fun giving that presentation.

Part of the value for me in the MnSCU get togethers is networking. The Southern Minnesota VPs have several projects that we are working on together including trying to collaborate rather than compete. That’s not always easy, but I think we all agree that sharing information and working together when we can benefits all of us.

Our 5th Tuesday begin the development of rubrics which we will follow up developing next Tuesday at the Program Leader/Division Coordinators meeting.

Busy times—always. Have a great week.

-Judy Harris

"In the Spotlight"

Resurrecting Two on Tuesdays--responding to your request. Every second Tuesday of the month from 2-4 an academic department or program is invited to share its story with faculty and staff--a time to highlight/showcase what is going on in your area. A second program or department is invited to volunteer as host for the event, providing treats for those in attendance. The same process will occur on the 4th Tuesday of the month from 2-4 except that a nonacademic area will be highlighted.

November areas In the Spotlight:

**November 14th from 2-4 Law Enforcement**
Join Brian Watters for a demonstration of the law enforcement simulators at HC. Host program is the CE WD Division.

**November 28 from 2-4 Enrollment Services**
Still looking for a non academic area to provide treats.

Rooms and details later.
Sufficient Grounds - Coffeehouse Concert Series
Terry Shropshire, Wednesday, November 8, 11:00 am - 1:00 pm, Quiet Lounge/Art Gallery
Terry performs authentic blues from the 1920s and 1930s with an emphasis on the music of Robert Johnson. Playing both flat-top and resonator guitar, he demonstrates an unrelenting fingerstyle attack including bottleneck slide playing, harmonica and distinctive vocals. Come listen to some great acoustic Blues, Jazz, Country, Standards and Originals. This is a return engagement for Terry.

Coffee and refreshments will be served. Everyone is welcome.

Holiday Hoopla
See the attached flier for information on the upcoming Secret Santa fun.

Things that make you go hmmmmm…the following is something to make us stop and think:

Take this quiz:
1. Name the five wealthiest people in the world.
2. Name the last five Heisman trophy winners.
3. Name the last five winners of the Miss America contest.
4. Name ten people who have won the Nobel or Pulitzer prize.
5. Name the last half dozen Academy Award winners for best actor and actress.
6. Name the last decade's worth of World Series winners.

How did you do?

The point is, none of us remember the headliners of yesterday. These are no second-rate achievers. They are the best in their fields. But the applause dies. Awards tarnish. Achievements are forgotten. Accolades and certificates are buried with their owners.

Here's another quiz. See how you do on this one:

1. List a few teachers who aided your journey through school.
2. Name three friends who have helped you through a difficult time.
3. Name five people who have taught you something worthwhile.
4. Think of a few people who have made you feel appreciated and special.
5. Think of five people you enjoy spending time with.
6. Name half a dozen heroes whose stories have inspired you.

Easier? The lesson?

The people who make a difference in your life are not the ones with the most credentials, the most money, or the most awards. They are the ones who care.