Rochester Community and Technical College

Technology Division

President
Dr. Jeffery Boyd

Chief Information Officer
Mirwais Qader

ITS Services Director
MIS Supervisor 2 (1.0 FTE)
Steve Higgins

Help Desk

- ITS2 - Service Management Lead Worker (1.0 FTE) Cuong Tran
- ITS1 - Help Desk Technicians (1.0 FTE) Rebecca Kruetzfeldt

Field Tech & Events

- ITS1 - Help Desk Field Technicians (3.0 FTE) Greg Frana, Matt Haack, Jesse Krusmark
- ITS2 – A/V Design & Programming (1.0 FTE) Vacant

Data, Development & Integrations

- ITS4 – Senior Software Development & Data Service Lead (1.0 FTE) Dennis Olson
- ITS3 – Web Development & Integration Engineer (1.0 FTE) Darin Hoffman

Data Center, Hosting, Servers and Storage Desktop Engineer, Asset Management

- ITS4 – Cloud Architect (1.0 FTE) Vacant
- ITS4 – Lead Systems Admin (1.0 FTE) Alan Charon
- ITS3 – Systems Engineer (2.0 FTE) Josh Henslin, Feras Al-Kaisi

Networking, Telephones & Security

- ITS4 - Network Security Lead (1.0 FTE) Vacant
- ITS3 - Network Admin (1.0 FTE) Vacant
- ITS2 - Network & Telecommunications Tech (1.0 FTE) Bryan Wayne

Facilities, Project Management

- ITS3 Projects & Facilities Lead Worker (1.0 FTE) Jon Krusmark
- MA1 – Project & Business Analyst (1.0 FTE) Jeremy Sell
- ITS2 – Project & Business Analyst (1.0 FTE) Sean Hansen

Academic Technology

- MA3 –Online Ed/Multi-Media Production (1.0 FTE) Guy Hamernik
- MA2 –Online, LMS/D2L Administrator (1.0 FTE) Craig Narveson

10/26/22